
Space Syntax provides strategic, evidence-based consulting services in economics, planning, design, transport and property development.

Combining extensive global experience with robust and sophisticated technologies, we forecast the effects of planning and design decisions on the movement and interaction of people in buildings and urban areas.

We work to de-risk property investment decisions, showing how the layout of places can be optimised to enhance the social, economic and environmental value of developments. Using a highly graphic, data-rich and audience-engaging set of techniques, we help our clients achieve powerful results quickly.

Our track record includes some of the world’s most prestigious and challenging projects.
Space Syntax’s approach combines global experience with advanced spatial technology. We offer a science-based, human-focused approach to the planning and design of buildings and urban areas.

We show how the layout of space influences the social, economic and environmental performance of places from the scale of the entire city to the scale of the individual street and building.

We measure the strength of spatial layouts, both existing and proposed and we show how spatial layout impacts fundamentally on the way that people move, interact and transact in streets and buildings.

We produce planning and design proposals that enhance economic activity, foster social conviviality and reduce carbon emissions. Often this means creating spatial layouts that encourage walking – a high quality public realm providing high levels of access between people and places.

We use forecast models to test planning and design ideas from an early conceptual stage right through to detailed design and post-occupancy.

Empowering people
The Space Syntax approach empowers people to make informed decisions about the planning, design and operation of places. We add value through a unique, evidence-based service offer:

We create places by producing visionary planning and design ideas, leading and supporting multi-disciplinary teams.

We shape knowledge by undertaking research, developing technology and generating new knowledge.

We inform practice by training people in the use of our approach.
We are expert, independent and widely respected for the support we provide to public, private and community-based decision takers.

“A natural solution made commercially obvious.”
Simon Harris,
Simon Harris & Co
create space : create value
The spatial layout of buildings and urban places exerts a powerful influence on human behaviour. The way that places connect is directly related to the way that people move, interact and transact.

Space connects or segregates; brings people into social and economic relationships or keeps them apart; helps people save time or consigns them to carbon-intensive lifestyles; enhances real estate value or damages investments; increases safety or encourages criminal behaviour.

Well designed spatial layouts produce safe and vibrant places and, in doing so, create enormous levels of social, economic and environmental capital.

Poor layouts risk functional failure, loss of investment and social harm. The urban landscape is littered with failed development, much of it caused by misunderstanding how spatial layout affects human performance.

Space Syntax provides a trusted, evidence-based approach to the analysis and design of spatial layout patterns.

We help people to see, in clear and straightforward terms, how buildings and urban places can be designed to optimise their functional performance.

“I know these techniques work from the tough environment of practice. I love the world of analysis, observation, research but also of passion, imprecision, the hunch. Space Syntax is the testing of the interaction of these opposing worlds.” Norman Foster
Revealing unseen opportunities and creating better ideas

This is the key strength of the Space Syntax approach. Our reputation is based on a highly creative use of technology to identify the essential design features of urban and building design projects. These are typically aspects of the location, linkages, layout, land use and landscaping of a project that influence human activity and, in doing so, drive the social, economic and environmental performance of places.

The first step towards the identification of new opportunities is in the ‘diagnosis’ of existing situations through Baseline Studies, which identify opportunities and inspire design ideas for capitalising on them.

Measuring and improving the likelihood of success

The Space Syntax approach is built on a set of evidence-based methods that forecast whether proposed policies, strategies, plans, and designs will work to create the social, economic and environmental benefits that they are expected to.

We give stakeholders and decision-makers reassurance when a design is developing in a favourable way, or we alert them when it is in danger of going off track and they need to act. In the latter case, our approach helps to reduce or mitigate the risk of functional failure.

At every stage, the Space Syntax approach aims to boost ‘returns’ of many sorts: land value, rental income from, for example, enhanced footfall in retail areas, safety in streets and buildings, increased interaction between people in buildings.

Facilitating communication on project teams and with stakeholders

Our methods allow us to speak a common, ‘spatial’ language that bridges across disciplinary boundaries and translates the objectives of planners, designers, transport engineers, economists, developers, investors and members of the public in such a way that they can be understood by all and organised into meaningful, practical frameworks for action.

Liverpool, St John’s Centre
Redesign of the spatial layout of the existing, multi-level shopping centre to integrate it with the movement network of Liverpool city centre, for Land Securities.
Mission
Space Syntax Limited’s mission is to enhance the social, economic and environmental performance of buildings and urban places by developing and applying a science-based, human-focused approach to their planning, design and operation.

Vision
Our vision is of a built environment that works well for the people that use it. This requires the right balance of interconnectedness, movement, awareness, encounter and exchange at every scale. It means the delivery of places in which different kinds of human activity can thrive.

Role
We exist to provide leadership and cumulative tested knowledge to support the development, dissemination and application of this approach.
Our clients are public, private and community agencies:

**Property investors and developers** aiming to optimise land value, whether for rental or sale

**Public municipalities** seeking to plan their cities to attract and retain investment

**Community groups** looking for evidence to develop and defend a local vision

**Building operators** searching for better ways to bring people into and move them through space.

**Our clients value people**

People drive our clients’ business: the way they move; their patterns of behaviour; how they browse through shops; how they travel to their homes and places of work; whether they prefer certain locations or avoid others; how well they communicate; if they are satisfied by the places they are in and whether they will come again.

**Our clients value space**

They buy it and sell it. They lay it out and fill it with attractions. They judge its merits. They occupy it and change it. They are rewarded by its success and are burdened with it if it has failed. Space is an increasingly rare commodity.

“*We realised Space Syntax were light years ahead of everybody else. This scheme will last for 200 years. We needed the best and the best is what we’ve got.*”

Councillor John Jowers, Colchester Borough Council
“I am very interested in what Space Syntax can do. Their techniques allow people who don’t understand architectural plans to enter into design conversations.” UK National Health Service nurse at public consultation event
Urban planning & design
Knowledge domains

The convention in urban planning and design is to separate consulting practice into sectors such as ‘retail’, ‘commercial’, ‘residential’ and ‘healthcare’. However, the reality of delivering spatially-based, mixed-use planning and design advice means that this separation is overly simplistic.

Our clients approach us with problems concerning social, economic and environmental value. The projects we work on are often large and complex but their effects are felt at a local level by the individual moving and interacting in space.

We provide evidence-based planning and design solutions that span between sectors and address one or more knowledge ‘domains’. Our work in each knowledge domain is supported by top-quality academic research as well as over 20 years of international practice.

**Accessibility**
Patterns of movement and space use are fundamentally influenced by the configuration of space and by the location of activity generators and attractors. We measure levels of accessibility in existing and proposed environments.

From the design of safe street crossings to multi-modal interchanges, Space Syntax studies provide public and private agencies with robust techniques for evaluating the social, economic and environmental impact of accessibility proposals.

We co-ordinate pedestrian, cycling and vehicle strategies through observation, analysis and forecasting of movement flows. Our work helps shape and support ideas to improve accessibility for all movement modes at every scale – from entire regions to individual streets.

**Sustainability**
Successful, sustainable places rely on effective spatial layout. Understanding the effects of space on functional performance – in terms of passing trade, property value and natural surveillance – increases value and reduces risk in the development process.

From urban masterplanning to public space design, we work to deliver proposals that anticipate use patterns and deliver the social, economic and environmental expectations of stakeholders.

**Social cohesion & exclusion**
Our worldwide body of research has demonstrated the fundamental role of space in bringing people together or keeping them apart. The separation of car and pedestrian was once justified on the basis of convenience and road safety.

In a similar vein, land uses were zoned to concentrate functions in the belief that critical mass and clean borders were the solution. Why then are we working today in exactly the opposite direction to mix modes, mix uses and blur boundaries?

The answer lies in the realisation that our previously unsophisticated methods of planning and designing places have led to greater damage than benefit.

All modes of urban space use – whether in cars or wheelchairs, on public transport, cycles or foot – use spatial networks to move through towns and cities. The way we design those networks can either enhance or inhibit the ability of people to move.

Our work shows how accessibility influences mobility and how this then has measurable effects on social, environmental and economic outcomes.

**Crime & security**
Our research into the effects of planning and design on urban and building safety show very strong correlations between layout and all kinds of crime. Traditional street patterns are consistently the safest and the most ‘modern’ hierarchical layouts the worst. Results linking socio-economic as well as spatial data strongly indicate that rich and poor alike benefit from living in traditional streets.

Inside buildings, including hospitals and schools, we have applied similar thinking to understand and then design against the effects of poor layout on petty crime, assault and bullying.
Regional & urban plans
How much beneficial movement can be generated to and through the site? Which are the key linkages? What are the appropriate kinds and densities of new land uses? What impact is new development likely to have back on its setting?

Our evidence-based urban forecasting tools allow us to take the Urban Baseline Study and develop it into a Spatial Design Strategy, understanding the potentials for creating new land use attractions, density levels and, ultimately, land values. We identify potential new spatial connections to and through a site, the location of new urban centres as well as the locations of key land use attractions. We test the social, economic and environmental impact of the Spatial Design Strategy.

Urban masterplans
How should a masterplan design respond to the physical and environmental potentials of a site? How should the spatial layout be designed? How should land use and density be distributed within this layout? How can the social, economic and environmental impacts of development proposals be forecast?

We begin the process of creating a Concept Masterplan by applying our techniques of spatial analysis at the scale of the site. To do so, we optimise the relationship between development proposals and the surrounding area to define a spatial layout and urban block structure.

We continue to refine the proposed layout and to distribute public spaces, land use and density, combining accessibility and attraction to ensure the greatest chances of success in terms of movement patterns, land use and density distribution, land value and crime. Using evidence-based design processes allows Concept Masterplan options to be objectively assessed alongside each other, creating clear pathways for stakeholder consultation and, ultimately, decision-taking.

Site development strategies
How can detailed design considerations such as landscape and building design ensure the over-arching aims of a development are delivered consistently? How can this argument be used to strengthen a planning application?

By using increasingly sophisticated analyses we develop the Concept Masterplan design to a more detailed resolution as a Site Development Strategy. This means making sure that considerations such as active building frontages, shading, massing, public realm and landscape respond to forecast patterns of movement and activity. These forecasts are used to market the design to potential tenants not only in terms of how it will look but also in terms of how it will work for users on the ground.

By continuing to work up to the Site Development Strategy, the smaller scale design of the public realm is integrated with the wider scale strategic design issues. Our experience has shown that, by following an iterative, evidence-based design process, the likelihood of stakeholder buy-in is increased, as is the approval of planning applications.

Streets parks & public spaces
Space Syntax specialises in bringing together architectural design, transport design and urban design into the common field of “public realm design”. Urban value is often lost in the design of the public realm, for example if it is difficult to cross a road or find somewhere to stop and sit.

We have extensive global experience in public space design, landscape design and the design of urban streetscapes. We follow our two-step process of problem diagnosis followed by visionary design creation, using evidence-based techniques of surveying, analysing and forecasting to test and develop proposals.

Ealing Strategic Centre
Area Action Plan
Delivery of a qualitative and quantitative appraisal of the town centre’s spatial structure, option generation and option testing of a proposed Area Action Plan, for Ealing
Space Syntax specialises in the planning and design of human behaviour patterns in new and existing buildings. Our work focuses on the key role that spatial design plays in the way buildings work.

We advise on a wide range of building types including:
- healthcare
- education
- workplaces
- retail
- cultural buildings
- transport.

We use a two-stage approach:

At the diagnostic stage, we help designers, managers and occupiers to understand how and why their hospital buildings operate the way they do. When appropriate, we undertake movement and space use surveys. We interview and questionnaire staff and visitors to gather data on their perceptions and priorities.

We show how the design of horizontal and vertical circulation influences user behaviour such as purchasing patterns in retail environments, circulation patterns in galleries and patterns of interaction in work environments.

This information is then used at the design stage to provide an evidence-based, creative input. We assist in the development of retail and curatorial strategies and we work to make schools and hospitals safe, convivial and, ultimately, fit for purpose. We use forecast models to demonstrate how, in plan and section, building designs are going to work. Working in close collaboration with our clients and partners we help deliver buildings that provide conviviality, comfort and safety for their users.

Our approach helps to reduce significant risk in the planning, design and operation of buildings.

Knowledge domains

Communication & innovation
Innovation in the workplace is often the result of informal, ‘unplanned’ interaction, especially between colleagues working in different parts of the same building. Space Syntax analysis demonstrates why some buildings are more successful at this than others; how interaction can be generated in new designs; and what can be done to re-work failed layouts.

Movement & wayfinding
The physical layout of rooms, corridors and vertical connections exerts a strong influence over patterns of exploratory movement in retail environments, museums and galleries. Understanding the effects of spatial layout on visitor activity allows design proposals to be generated that facilitate access and encourage natural wayfinding.

We offer layout appraisal, investment advice, strategic design and monitoring services to the funders, owners and occupiers of complex buildings. Combining detailed observation studies with customer flow models and sales data analysis, we help to generate schemes that optimise patterns of moving, browsing and buying.

Spatial components in culture
Different cultures assemble space in different ways. Spatial layout reinforces cultural identity. Understanding quantifiable differences between the spatial patterns of Western European, Middle Eastern and North American building layouts, for example, allows us to design for local conditions without imposing predetermined solutions.

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**London, Millennium Bridge**

Delivery of strategic spatial design advice to locate a new pedestrian link across the River Thames, for the Trustees of the Tate Gallery.
Existing

Problematic area

Option 1
Isolated, unintegrated layout

Option 2
Partly integrated layout

Option 3
Highly integrated layout

Improved circulation
Healthcare
Space Syntax has developed world-leading methods for analysing spatial layout, observing patterns of space use within the hospital environment and designing ward layouts and hospital circulation which optimise space use, wayfinding and interaction. These techniques work by measuring the properties of spatial layouts that users perceive: lines of sight along streets and corridors, visual fields from reception areas and nurse stations and degrees of openness and privacy.

Education
The strength of a learning organisation is shaped as much by the informal, day-to-day contact of its members as it is by formal gatherings at scheduled appointments. The careful design of educational buildings can radically enhance the likelihood of these otherwise unplanned encounters.

A well designed building uses its common circulation spaces, both indoors and outdoors, to supplement the formal process of education and knowledge generation by providing staff and students with opportunities for informal, face-to-face contact. The aims in doing so are increased levels of creativity and innovation as well as an improved sense of community culture and wellbeing.

Workplaces
Innovation in the workplace is often the result of unplanned interaction. Critical information leading to business innovation comes from such informal encounters, typically between colleagues working in different departments who are not otherwise programmed to come together.

Space Syntax works with clients to identify the connections between the layout of space in buildings and the patterns of human behaviour that occur within them. We show how to create levels of movement, encounter and interaction that drive business performance.

Cultural buildings
Space Syntax works with cultural institutions to show how the behaviour and experience of visitors is affected by the spatial layout of buildings. Using this knowledge, we help our clients devise intervention strategies to improve visitor satisfaction.

Retail
Space Syntax’s evidence-based approach to retail development helps owners, investors and occupiers in two key areas: first, to understand the performance of existing retail operations and second, to enhance retail success through the careful design of spatial layout and product placement.

At the urban scale, we work with our clients to identify “location value” in terms of the potential for attracting trade at a particular location. We profile development portfolios and advise on the retail offer these will most likely support.

Inside shops and retail centres, we show how space can be designed to influence customer behaviour in terms of movement, product interaction and sales activity.

“The perspective you brought to our campus masterplanning exercise was invaluable. Space Syntax is the best thing we’ve come upon in a long time.” Dean Wolf, Executive Vice President of Auraria Higher Education Center in Denver
Client objectives

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<th>Client objectives</th>
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London, Westminster Academy
Space Syntax advised Alford Hall Monaghan
Morris architects on the spatial layout design of the multiple award-winning academy.
© Tim Soar
### Products

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### Process

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### Data analysis

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### Impact simulation

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**Over the page**

**Munich, spatial accessibility model**

Analysis of the spatial structure of Munich has contributed to the creation of urban development and management strategies, for Munich City Council.
Case studies
Valuing urban layout
Tools for spatial sustainability

Location
The Greater South East of England

Duration
2007 - 2008

Key features
Development of an urban layout value map of the Greater South East of England.

Training programme for Local Authorities and other stakeholders.

Creation of “UrbanValue” software tools to value urban layout.

i-VALUL

One of the largest projects in the UrbanBuzz knowledge exchange programme, i-VALUL is led by Space Syntax and brings together over 20 public, private, higher education and voluntary sector organisations, including CABE, SEEDA, EEDA, UEL, UCL, GLA Economics, Savills Research, CBuchanan and JMP.

The outputs of i-VALUL provide planners, designers and community members with “UrbanValue” tools to overcome restrictions that prevent layout factors from being objectively assessed in terms of their social and economic value impacts.

What does i-VALUL do?

i-VALUL delivers new knowledge, techniques and services to planners, designers and community members by exploiting existing, multi-disciplinary experience.

Its findings have applications in five main areas:

• town centre vitality
• street quality
• residential property value
• residential security
• personal safety.

Who benefits from i-VALUL?

The findings of i-VALUL support the case for improving street layout design and provide evidence of the likely economic returns to be gained from investing in high-quality residential and town centre street layouts. The new “UrbanValue” tools that i-VALUL has created will help to identify public sector development priorities, offering private sector investors a greater level of confidence and a more secure framework in which to invest.
A
Value of residential security
Comparison between the burglary rates (black dots) and urban layouts of two different residential areas. Layout valuation tools allow these differences to be monetised.

This page
Urban layout value map of the Greater South East of England, providing a major resource for spatial decision-taking.

“Well-informed decisions in place making are essential for building sustainable communities and as such the impact of Space Syntax is significant.”
Dr Carol Dair, Director Oxford Institute of Sustainable Development
Background

One of the main objectives of the Strategic Planning Framework for Jeddah, completed by Space Syntax in 2006, was to develop a strategic approach to the improvement of the numerous unplanned settlements in the city. These areas underwent a massive period of growth in the 1950s and 1960s, but then became overpopulated and stagnated. Their current condition is a mixture of physical and social problems that are getting worse as the city continues to grow.

Challenges

The central areas, in particular, lack physical street connections between their interiors and the surrounding urban fabric. This inhibits reinvestment in these areas and exacerbates the cycle of overcrowding, capital flight, and social segregation.

Problems include:

- deteriorated socio economic, physical, health and environmental conditions
- lack of proper maintenance
- illegal occupation of private and government land
- insecurity of land ownership
- concentration of non-Saudi population
- internal infrastructure is poorly connected with the surrounding areas.

Client
Municipality of Jeddah

Location
Jeddah, Saudi Arabia

Duration
2006 - 2008

Key features
Macro scale planning. Regeneration and redevelopment. Urban and regional context.

Jeddah Unplanned Settlements Improvement Plan

Client
Municipality of Jeddah

Location
Jeddah, Saudi Arabia

Duration
2006 - 2008

Key features
Macro scale planning. Regeneration and redevelopment. Urban and regional context.

Background

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- deteriorated socio economic, physical, health and environmental conditions
- lack of proper maintenance
- illegal occupation of private and government land
- insecurity of land ownership
- concentration of non-Saudi population
- internal infrastructure is poorly connected with the surrounding areas.
Solution

In order to address the social and economic isolation of the Unplanned Settlements, an advanced spatial diagnostic methodology was developed to show which were the most important routes in each of the settlements.

First, the intensified and isolated core of the settlement was detected by local accessibility technique. Based on this analysis, a strategy was developed to realign and link the smaller fragments to the larger structure of city-wide routes.

The result is to create a smooth transition from city-wide access to local routes within the unplanned settlements; thus reconnecting the settlements to the larger city while preserving their unique character and sense of place.

The outcome of the exercise better integrates the Unplanned Settlements with their surroundings and at the same time encourages social and economic improvement over time.

“What we know and feel about cities is hard to put into words or images, still harder to enumerate. Space Syntax has the vocabulary, graphics and data to do this.”
Paul Fisher, Daily Telegraph
Elephant & Castle
Southern Crossing

Client
London Borough of Southwark

Location
London, Southwark

Duration
2006 - 2008

Policy objectives
Overcoming social exclusion.
Improving pedestrian safety.
Growing a local movement economy.
Enhancing the public realm.

Services
Urban design vision.
Design options generation.
Spatial severance analysis.
Pedestrian forecast modelling.
Stakeholder negotiations.
Detailed design development.
3D visualisation.

Regeneration context
Space Syntax has acted as specialist design advisor for the regeneration of the Elephant & Castle in central London since 2001. Our evidence-based approach, with its focus on the design of the public realm, has assisted the London Borough of Southwark and its consultant team – including Foster and Partners/make (masterplanning), Tibbalds (planning & urban design) and JMP (transport) - in generating proposals for the comprehensive redevelopment of one of London’s most blighted urban centres.

Site analysis
In order to understand the behaviour of pedestrians at the new crossings, careful research was conducted on numerous case studies throughout central London. The studies revealed that straight crossings which are located on pedestrians’ natural desire lines were used more frequently and more safely. Staggered crossings and those offset from pedestrians’ natural paths of movement were less well-used with greater numbers of pedestrians crossing outside of the formal crossing and during the red pedestrian signal phase. Additionally, straight crossings aligned with desire lines were on average 40% shorter than staggered ones.
The proposal

The Southern Crossing at the Elephant and Castle in central London replaces the existing network of unpopular subways with three safe, convenient and comfortable surface crossings.

Working in partnership with transport consultants JMP, Space Syntax has created a design for this important junction, which is emblematic of the further public realm – focused regeneration of the area. Each of the three sides of the crossing aligns with strategic pedestrian desire lines, ensuring that the design provides convenient connections across the wider area. The simplicity of the overall form is carried through into the detailed design of the paving layout and the location of seating areas, signage and lighting.

Detailed design

The overall triangular layout of the crossing is not only the most suitable shape to align with pedestrian routes but it also creates a strong sense of identity through its form and detailed design.

The palette of materials draws on precedents found elsewhere in London and has been selected to provide a subtle backdrop to foreground projects such as the redesigned St. Mary’s Churchyard by Martha Schwartz and Partners.

Over the page

The triangular form of the crossing provides a strong sense of design identity.

Detail of one of the three wayfinding medallions, which provide pedestrians with directions to key local and large-scale destinations.
Nottingham Old Market Square
Public realm transformation

Client
Nottingham City Council

Location
Nottingham, United Kingdom

Duration
2004 - 2006

Regeneration context
Space Syntax undertook extensive site analysis and provided public realm design advice to Gustafson Porter Landscape Architects when developing a concept for the regeneration of Nottingham’s Old Market Square. After Trafalgar Square this is the second largest public space in Britain.

Findings
Our findings provided evidence of limited and inefficient pedestrian activity in the square. For example, our survey of movement patterns showed that 78% of pedestrians avoided the heart of the space.

The outcome
The new design has simple, highly accessible routes that pass through the square from corner to corner, bringing pedestrian animation to the very centre.

The redesigned square has won multiple design awards. Recognition includes RIBA and CABE public space awards and three Civic Trust awards.
A
Visibility analysis revealing the diagonal “desire lines” (in red) that formed the basis of the design concept.

B
Pedestrian movement survey (pre redesign), showing higher movement levels in red, then orange and yellow to lower movement volumes in green and then blue.

C
Observation of actual pedestrian routes (pre redesign) indicating higher flows around the edges of the square.

D
Observation of actual pedestrian routes (pre redesign) focusing on diagonal routes across the square and showing how many of these avoided the heart of the space.
The network of public spaces in central London between Trafalgar Square and Parliament Square is the heart of national government and, for many, the heart of London. A masterplan for the area was commissioned in 1996 by Westminster City Council and the Greater London Authority, calling for improvements in the quality of the public realm, which – although of supreme historic importance – was perceived to be unpleasant, unsafe, and dominated by traffic.

Our contribution

We provided an initial analysis of pedestrian activity patterns, which highlighted two key issues: Londoners avoided the centre of Trafalgar Square and tourists failed to make the journey between Trafalgar Square and Parliament Square. Our identification of these problems underpinned Norman Foster’s competition entry and helped his team secure the commission.

We then undertook an intensive observation study of pedestrians in the area and developed the most advanced pedestrian movement model of that time. This model allowed us to quickly diagnose problems throughout the masterplan area and identify design solutions. These included a major, new staircase into Trafalgar Square, selective pedestrianisation of the public realm and the re-connection of Parliament Square to the wider area.

But, given the historic importance of the context, these solutions required a very convincing technical argument. We were charged with assembling evidence for that argument.
The outcome

The evidence proved compelling, and permission to move forward was granted by all bodies concerned. Trafalgar Square was the first element of the masterplan completed in 2003 and has been a huge success, with levels of pedestrian movement in the square increasing by thirteen times.

The space is now animated throughout the day by tourists and Londoners alike, demonstrating that the UK can create great public spaces to rival those in the rest of Europe.

C
Observation of pedestrian activity patterns (post redesign) showing the popularity of the new central staircase (red dots) as well as the diagonal movement of people passing through the heart of the space (blue lines).

D
Spatial accessibility analysis (pre redesign) revealing the spatial isolation of the heart of the Square (green and blue lines).

E
Spatial accessibility analysis (post redesign) showing how the heart of the Square is now embedded in the spatial network of central London (red lines).
**China, Yi Ning**

**Spatial masterplan**

**Client**
China Academy of Urban Planning and Design (CAUPD)

**Location**
Yi Ning, China

**Duration**
2007 - 2008

**Background**
The China Academy of Urban Planning and Design (CAUPD) developed a detailed masterplan for the Nan Shi district of Yi Ning city. This masterplan proposes an approach that differs from the masterplan approved by the City Council. Space Syntax was invited by CAUPD to evaluate the viability of the new masterplan, in particular the degree to which it preserves and enhances the historic legacy of Nan Shi district.

**Our contribution**
Space Syntax carried out a study of the current spatial layout structure of Nan Shi, then reviewed the candidate masterplans. Our aim was to unlock hidden spatial potentials. We made recommendations to optimise the CAUPD masterplan, in particular with regard to the location and accessibility of key public facilities. The evidence produced through this process provided a “bottom-up” planning approach to complement the “top down” masterplan vision.

**The outcome**
We made a proposal to fine-tune the existing street network while making the fewest possible changes to the historic fabric. We identified key east-west linkages that would both strengthen the internal structure of the area and better connect it to its wider context.
A
Spatial accessibility analysis of the existing city layout.

B
Spatial accessibility analysis incorporating Space Syntax's layout modification recommendations.

C
Diagram showing key east-west linkages and the location of key public facilities.

D
Public participation during the community planning process.
Brixton
Town Centre Interchange

Client
London Borough of Lambeth

Location
London, United Kingdom

Duration
2000

A
Existing routes plus potential new routes.

B
Development strategy around existing and new routes.

The problem

The Local Authority wanted to encourage more commercial investment in one of London’s most dynamic but notoriously troubled centres. We were charged with crafting the design element of an investment strategy aimed at preserving the unique character of the area, invigorating its failed backwaters and expanding the boundaries for viable commercial development.

Our contribution

How the area functioned was not obvious, so we undertook a series of pedestrian modelling studies and focused on the area’s numerous dangerous spaces. Some of these spaces, particularly those around the railway station, were not used very much except for drug dealing and assault. On the other hand, the High Street was overcrowded, forcing pedestrians to walk in the busy roadway and leap safety barriers to cross the road.

“When we show people your work it’s interesting to see how the sparks light up within them.”
Ian Plowright, London Borough of Lewisham
The models quickly revealed that the area’s problems were greatly influenced by the highly fragmented nature of the town centre, with few direct routes other than along the High Street. Our plan to unlock the area’s investment potential was based on distributing pedestrian movement more evenly throughout the town centre. This involved creating a series of new pedestrian linkages by opening up the railway arches near the station and generally relieving pressure on the High Street by removing metal barriers and widening footways.

The outcome

We have delivered both a diagnosis of the current problem and a vision for the transformation of Brixton town centre. Our work has focused investment thinking and encouraged regeneration planning.

C
3D aerial view of the strategic design proposals.

D
Analysis of land uses.

E
Spatial accessibility analysis of the development strategy, indicating a significant uplift in pedestrian access as a result of the proposals.
London’s South Bank
Public realm masterplan

Client
The South Bank Centre

Location
London, United Kingdom

Duration
1989 - 2009

The problem
London’s South Bank hosts some of the world’s premier cultural facilities and has long been frequented by many kinds of people: local residents, workers, tourists and commuters, as well as music, theatre and museum goers. Despite all these elements, however, it had never achieved the urban buzz expected of it. We were hired by the South Bank Centre management to help diagnose and treat the problem.

Our contribution
We were able to trace the problem primarily to the area’s circulation system. Our evidence showed that the spatial layout of the area directed different groups of people onto different routes. This left many spaces empty for much of the time because several groups of people were present only at certain times of day. Underused spaces were colonised by anti-social activity or groups who deterred further use. The result was a spiral of decline in which there were relatively few locations where commercial, retail or catering outlets were viable.

Our recommendations largely focused on integrating the various user groups by providing new direct routes between Waterloo International Station, the Hungerford Bridge and the Riverwalk. We also sited new attractors in integrated locations, to take advantage of passing flows and added two new significant public spaces to act as attractors and orientation points.

The outcome
Our recommendations have reversed the downward spiral. Many of the spaces in the South Bank Centre now feature a mix of different user groups as well as successful new catering and retail establishments.
Space Syntax acted as an industrial sponsor and project manager in the “RaCMIT” (Refurbishment and Customer Movement Integration Tool) research project. We worked alongside University College London, Railtrack PLC, British Land PLC and Laing PLC. The research aimed to investigate the effects of refurbishment in complex buildings on pedestrian movement patterns, and to develop a model for forecasting the likely effects of proposed refurbishment works. We looked at three case studies where the interaction between refurbishment and pedestrian movement was critical to business performance.

The objectives of the research at Victoria were to investigate differences in pedestrian activity before and during refurbishment works in the station. These involved the closure of an important pedestrian route into the station.

In particular, the research aimed to:

- establish patterns of movement at different times of the day during a weekday and weekend, both before and during the closure
- analyse the dispersal patterns of pedestrians to and from the station and surrounding area
- establish patterns of stationary pedestrian activity
- analyse movement into station retail facilities
- assess differences in spending patterns before and during the closure
- assess the degree to which changes in spatial layout can be implicated in changes to the patterns of pedestrian movement and customer behaviour.

The research found that customer flows can be robustly forecast on the basis of spatial analysis, as can areas of informal stationary activity.
St. Botolph’s Quarter, Colchester
A masterplan for commercial and cultural change

Client
Colchester Borough Council

Location
Colchester, United Kingdom

Duration
2002 - 2005

A
Existing context, showing the numerous “pocket” sites that have been integrated by the masterplan.

B
Aerial view of the strategic design proposals.

On the next page
Urban codes diagram, establishing the principal linkages as well as the key local buildings, views and viewing places.

The problem
The Local Authority of Britain’s oldest recorded town required a masterplan to promote commercial, cultural and residential growth of the town centre whilst being sensitive to its history.

Our contribution
We won the commission through competition and then led a group of property agents and stakeholder consultation experts in developing the designs. We have responded to input from a wide range of stakeholders, including the general public, local businesses, English Heritage and CABE.

Our proposals reconnect the existing, fragmented fabric of the town centre with major new mixed use development. We have helped negotiate land swaps between the public and private sectors to put the right development in the right part of the town centre.

Over the page
Masterplan layout, consolidating the existing commercial retail core of the town while creating a new “Cultural Quarter”.

Queen Street/Berryfield Cultural Quarter, looking north.
Jeddah central urban area
Masterplan design guidelines

Client
Jeddah Urban Development Co.

Location
Jeddah, Saudi Arabia

Duration
2006 - 2007

Key features of this project
Macro scale planning.
Development framework.
Public and private interaction.
Regional context.

Space Syntax led a concept masterplan for the regeneration and development of a major, 500ha part of Jeddah city centre, with Abdulaziz Kamel Consulting Bureau and Arup for Urban Development Co. Ltd. This is a very challenging area of central Jeddah, where the historic core, waterfront, unplanned areas and major arteries of the city meet.

The planning concept proposes a permeable zone along the whole of the Waterfront Area including public facilities such as parks and playgrounds, restaurants and cafés. Vehicular traffic will be reduced to a route system outside the historic core of the city, while all other routes prioritise pedestrians, public transport and service vehicles. This system will be connected to existing and proposed new radial routes through the areas surrounding the historic core of the city.

The design of the new route structure will provide high standards of pedestrian amenity, with landscape used to modify the micro-climate. The radial routes will allow city core activity to diffuse into surrounding neighbourhoods.

The greatest potentials for regeneration were identified around the lagoons and the development areas near the proposed Shoreline Park. This area has been assigned to Urban Development Company, a local property development company. Space Syntax is assisting this consortium in preparing masterplan design guidelines for a comprehensive masterplan proposal which is currently developed by a high profile, multidisciplinary team of international designers and engineers.

A continuation of the pedestrian environments of the historic souqs, Nada and Qabil, will provide additional shopping, tourism and leisure opportunities in a comfortable environment, whilst significantly contributing to employment and the local economy.

A Analysis of walking distances from the historic core influenced the location of a new bridge across the lagoon.

B The urban grain of the proposed masterplan is in keeping with the block size and morphology of the historic core.

Masterplan layout, showing the predominance of east-west connections to “catch” the breeze from the Red Sea.
Jeddah
Strategic Planning Framework

Client
Municipality of Jeddah

Location
Jeddah, Saudi Arabia

Duration
2005 - 2006

Key features of this project
Strategic planning and design.
Macro scale planning.
Client approach.
Regional context.

Background

Space Syntax was commissioned by the Municipality of Jeddah to create a spatial development strategy for the city. Working closely with the Municipality we have built an evidence-based development strategy and design guidelines.

The project covered three potential scenarios for the whole city and developed proposals for a number of action areas which include the Old Airport site, the historic core, central urban areas, waterfront areas, and unplanned settlements.

One of the key aims of the proposal was to rebalance the growth of the city to the north by strengthening the city centre and its immediate surroundings.

This was achieved by proposing new developments on the Old Airport site, the central waterfront area and in the unplanned areas surrounding the city centre.

Challenges

The most challenging aspect of this project was the sheer complexity of the social, cultural, economic and environmental issues that had to be integrated. Jeddah’s population is extremely diverse, hosting immigrant communities from the entire Muslim world, as well as the strong Arabian host culture. Many migrants are extremely poor, living in poor conditions in older buildings or unplanned developments.

Previous pages
Jeddah, Tayyarah Square
Creation of concept designs for the redevelopment of a major traffic intersection into a mixed use local centre.
In order for Jeddah to realise its potential and benefit from the cultural and social diversity of its population, it is essential that the poorer and more affluent segments of the community, and the different ethnic groups be brought together into an inclusive society. The spatial structure of the urban landscape is possibly the most important mechanism at the disposal of planners seeking to achieve these objectives.

**Solution**

Space syntax analysis techniques were used first as a diagnostic tool to understand how the history and evolution of the city’s structure has led to patterns of density, land use and socio-economic settlement. The spatial causes of what are seen as barriers to social cohesion were identified and a priority list of objectives for the masterplan that was drawn up. Next, the analysis was turned into an option appraisal to allow different solution strategies to be tested and their likely impacts measured. A spatial strategy and a development density strategy were defined for the whole city, including its peripheral development areas and detailed urban design guidelines were defined for each development area.

The Strategic Planning Framework has been adopted by the Municipality of Jeddah in 2006 and is part of the emerging Jeddah Plan.
Margate’s historic core
Rediscovery and regeneration

Client
Thanet District Council and
Kent County Council

Location
Margate, United Kingdom

Duration
1999

The problem
Margate’s Old Town is a unique, historic environment but is cut off from the wider town centre and under-used. Our public sector clients, Thanet District Council and Kent County Council, wanted a solution to unlock the potential of the Old Town and attract investment there.

Our contribution
We began by identifying and illustrating the key physical constraints to social and economic regeneration in the Old Town. We based our diagnosis on a careful analysis of the historic evolution of the centre, its current patterns of economic activity and its patterns of pedestrian movement.

We found that the Old Town has a simple, usable internal layout but is largely impenetrable from the outside. Visitors to Margate simply could not find their way in.

We identified a significant opportunity to create a new, highly visible route into the Old Town, which became known as “Old Town Way”. We tested this route using a pedestrian movement model and found it was likely to bring substantial improvements in pedestrian flows. Old Town Way became the catalyst for the overall regeneration plan.

The outcome
Our diagnosis and subsequent design vision helped to raise the profile of the Old Town in the eyes of developers and policymakers. A Margate Masterplan - which highlights the importance of drawing movement into the Old Town - has been commissioned and has received strong public support.

A
Spatial accessibility analysis, demonstrating the spatial isolation of the Historic Core (broken lines).

B
Visibility analysis of Market Square, Cecil Square and Promenade Square, describing the disconnected urban fabric that the design vision overcame.

View of the Design Concept highlighting the route of Old Town Way.
Princes Circus
Public realm design concept

Client
London Borough of Camden

Location
London, United Kingdom

Duration
1999

The problem

Pedestrian movement around Princes Circus today is impeded by fast-moving traffic and complicated pedestrian crossings. The public spaces are fragmented, unattractive, and confusing both for people who live and work in the area.

Many people – especially tourists – fail to make the short journey between Covent Garden and the British Museum via Princes Circus because the space appears uninviting and impenetrable. Instead, they take the Underground, resulting in a 30 minute train journey instead of a 5 minute walk. Low levels of pedestrian movement have blighted the local economy and encouraged drug dealing and other anti-social activities.

Our contribution

Space Syntax was asked by the London Borough of Camden to redesign Princes Circus to address its present failings. The resulting proposals turn the unpleasant traffic junction into a major route between Covent Garden and Bloomsbury.
The designs emerged following careful analysis and detailed observation studies which showed that, although Princes Circus is strategically located, it forms a barrier to movement through the area. However, with the creation of a new pedestrian link between north and south, Princes Circus can become a focus for everyday pedestrian activity in the local area. In the new design, traffic is reorganised to flow down the sides and across the bottom of the spaces, rather than through the middle of each. This allows the creation of a more effective network of pedestrian routes. A clear landscaping concept – a north-south “catwalk” between two anchor spaces – provides the framework for the lighting and signage strategy.

The outcome

The Space Syntax design concept has helped marshal the interests of residents and businesses in the local area, including the British Museum.

The design itself has been adopted by local landowner, Legal and General which is redeveloping its St Giles Court site on the south-west side of Princes Circus.

A
Plan of the design proposal, which creates a new, linear connection between Covent Garden and Bloomsbury.

B
Aerial view looking south from the British Museum towards Covent Garden.

C
View looking southwest from New Oxford Street towards Covent Garden.
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London, Elephant and Castle
Creating a New Civic Heart
3D aerial view of the strategic design proposals.
Public sector clients
Aberdeenshire Council | AMEC Developments Limited | Arizona State University

Private sector clients